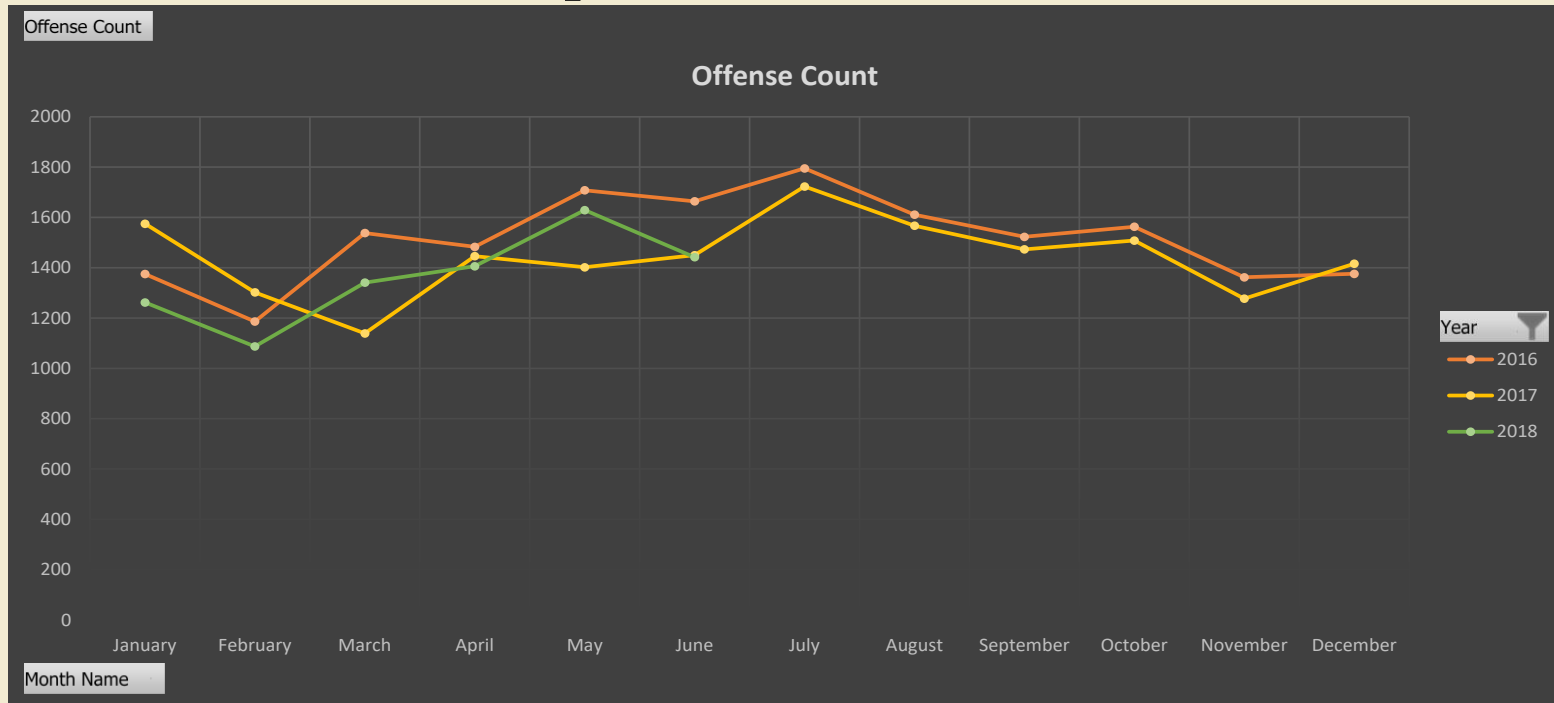


# Rockford Police Department

# Rockford Police Department

## NIBRS Group A Offense Count 2016-2018



Offense Count	Column Labels												
Row Labels	January	February	March	April	May	June	July	August	September	October	November	December	Grand Total
2016	1375	1186	1538	1483	1708	1664	1795	1611	1523	1563	1362	1376	18184
2017	1575	1302	1139	1446	1402	1450	1723	1567	1473	1508	1277	1416	17278
2018	1262	1087	1341	1406	1629	1442							8167
District 1	454	393	549	614	727	572							3309
District 2	423	370	471	501	600	515							2880
District 3	383	324	319	289	301	347							1963
Unknown	2		2	2	1	8							15
Grand Total	4212	3575	4018	4335	4739	4556	3518	3178	2996	3071	2639	2792	43629

# Rockford Police Department

## Group A Comparison

### Violent Crimes / Property Crimes

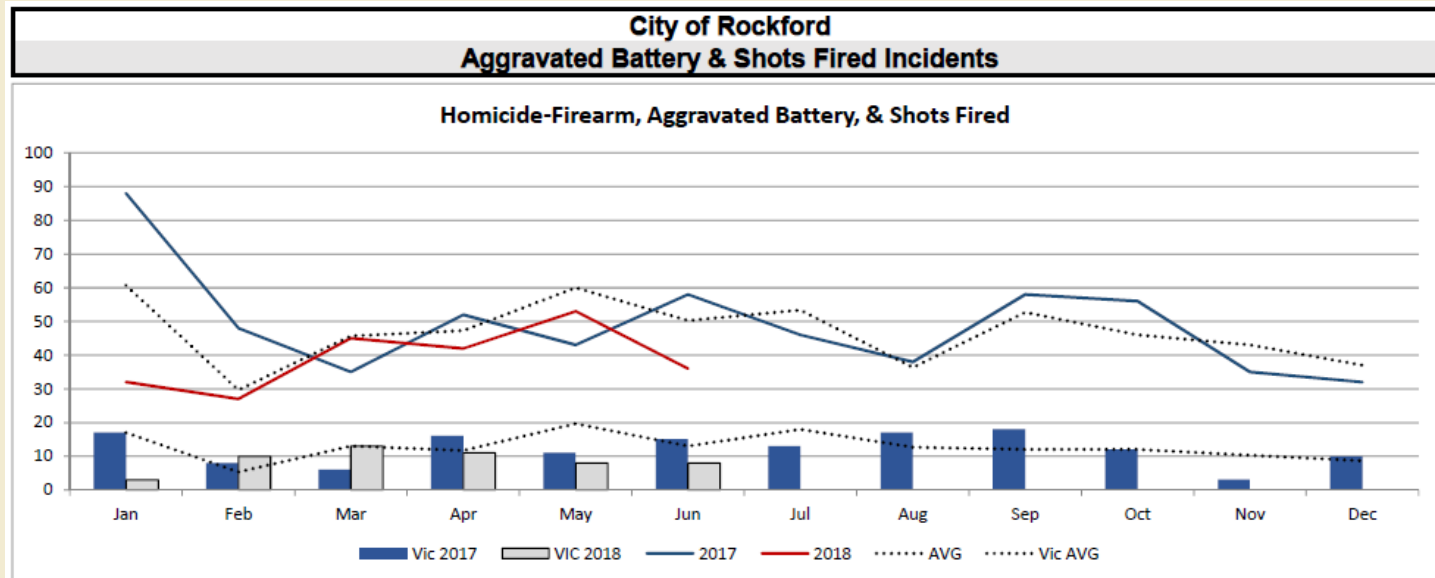
	Last 2 Weeks			Last 28 Days			Current Year		
	Jun 17, 2018 - Jun 23, 2018	Jun 24, 2018 - Jun 30, 2018	% Change	Jun 03, 2017 - Jun 30, 2017	Jun 03, 2018 - Jun 30, 2018	% Change	Jan 01, 2017 - Jun 30, 2017	Jan 01, 2018 - Jun 30, 2018	% Change
Violent Crimes (09A-B, 11A-D, 13A, 120)	38	40	5%	204	162	-21%	1192	1011	-15%
Property Crimes (220, 23A-H, 240)	125	95	-24%	394	434	10%	2443	2593	6%

**Violent Crimes: Murder / Manslaughter, Sex Crimes, Aggravated Assault, Robbery**

**Property Crimes: Burglary, Theft, Motor Vehicle Theft**

# Rockford Police Department

## Aggravated Battery / Shots Fired 2015-2018



Count of Aggravated Battery & Shots Fired Incidents by Month												
Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2015	51	17	48	46	70	59	58	40	58	31	59	31
2016	43	24	54	49	74	48	56	31	42	51	35	48
2017	88	48	35	52	43	58	46	38	58	56	35	32
2018	32	27	45	42	53	36						
15-'17 Avg	61	30	46	49	62	55	53	36	53	46	43	37

Count of Victims Struck by Gunfire												
Year	Jan	Feb	Mar	Apr	May	Jun	Jul	Aug	Sep	Oct	Nov	Dec
2015	23	2	11	7	23	11	23	12	10	9	15	6
2016	11	6	22	12	25	13	18	9	8	15	13	10
2017	17	8	6	16	11	15	13	17	18	12	3	10
2018	3	10	13	11	8	8						
15-'17 Avg	17	5	13	12	20	13	18	13	12	12	10	9

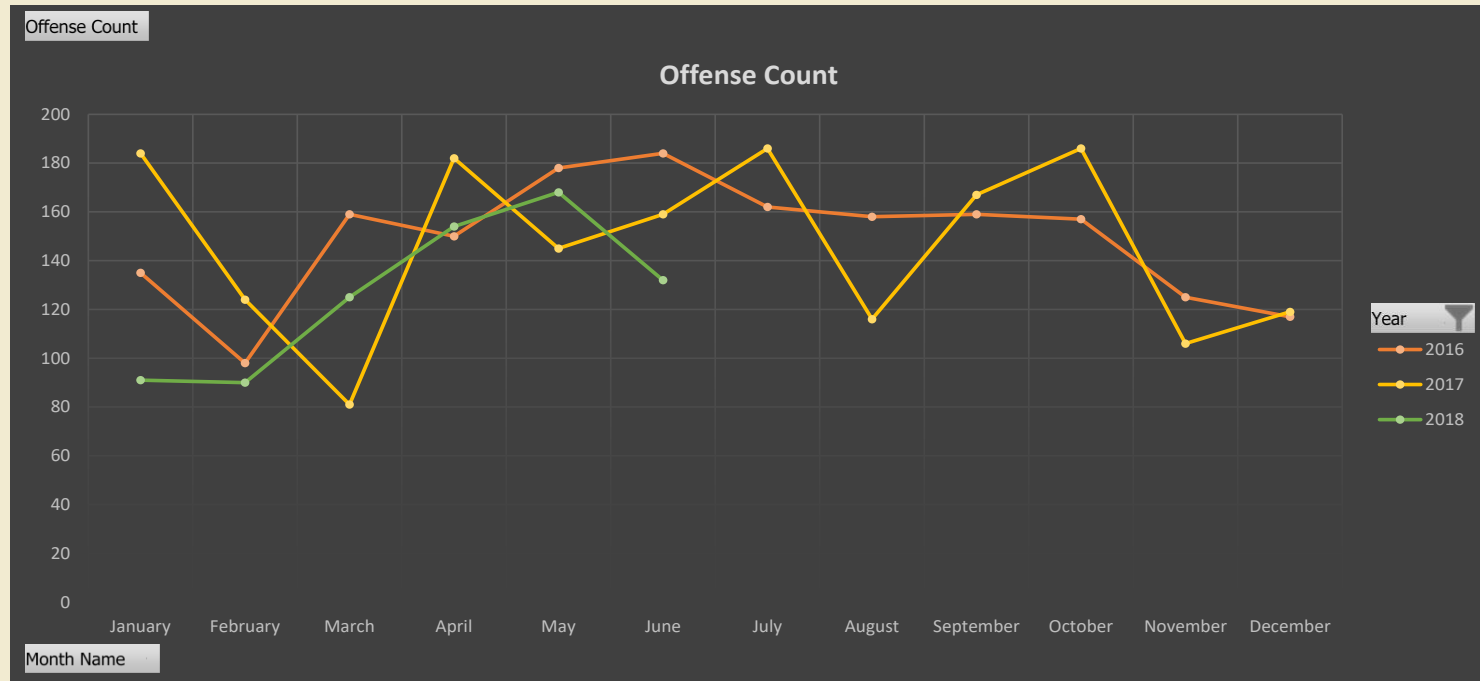
\*\*Most counts are of incidents. Information may change as reports are written. Data obtained from Crime Analysis Master File. Produced 7/9/18.

\*\*\*Shots Fired" is not an official offense code category. Incidents may be coded as a variety of UCR or NIBRS offense types & include but not limited to any Homicide by Firearm.

Aggravated Battery w/Firearm, Aggravated Discharge of a Firearm, Reckless Discharge of a Firearm, Unlawful Use of Weapon(firearm), &/or any other offense where a gun was discharged.

# Rockford Police Department

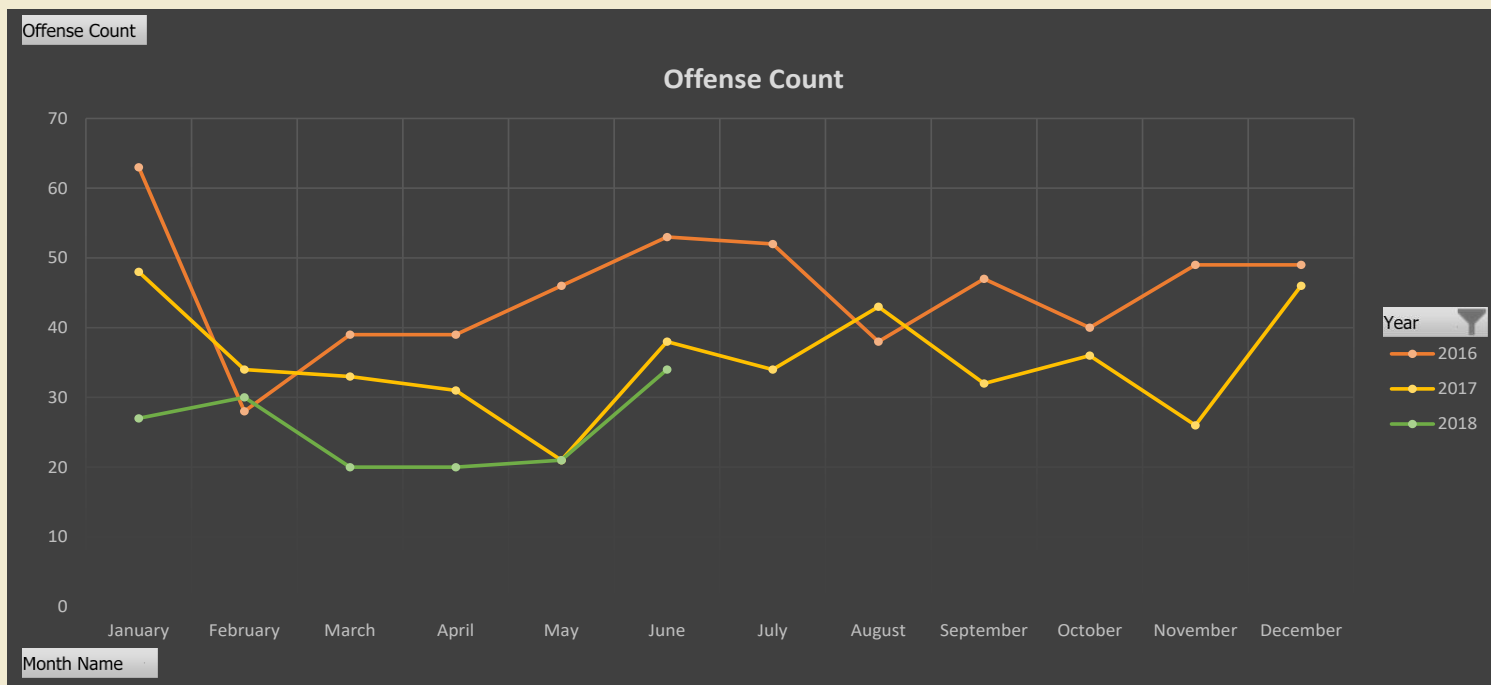
## Aggravated Assault 2016 - 2018



Offense Count	Column Labels												
Row Labels	January	February	March	April	May	June	July	August	September	October	November	December	Grand Total
2016	135	98	159	150	178	184	162	158	159	157	125	117	1782
2017	184	124	81	182	145	159	186	116	167	186	106	119	1755
2018	91	90	125	154	168	132							760
District 1	44	41	55	79	89	72							380
District 2	32	41	49	59	61	47							289
District 3	15	8	21	15	18	11							88
Unknown				1		2							3
Grand Total	410	312	365	486	491	475	348	274	326	343	231	236	4297

# Rockford Police Department

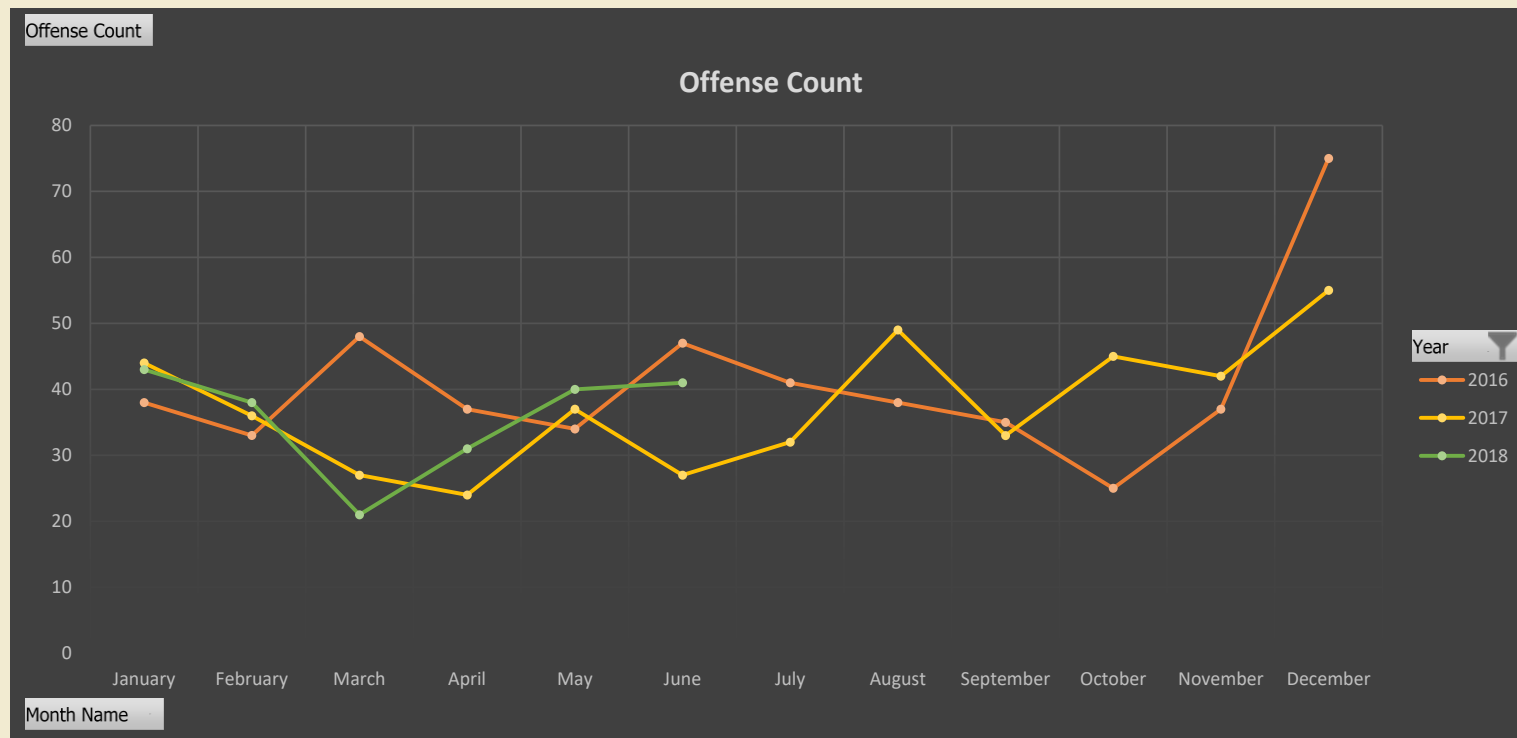
## Robbery 2016 - 2018



Offense Count	Column Labels												
Row Labels	January	February	March	April	May	June	July	August	September	October	November	December	Grand Total
2016	63	28	39	39	46	53	52	38	47	40	49	49	543
2017	48	34	33	31	21	38	34	43	32	36	26	46	422
2018	27	30	20	20	21	34							152
District 1	8	9	8	9	7	15							56
District 2	11	12	11	9	10	13							66
District 3	8	9	1	2	4	5							29
Unknown						1							1
Grand Total	138	92	92	90	88	125	86	81	79	76	75	95	1117

# Rockford Police Department

## Auto Thefts 2016 - 2018



Offense Count	Column Labels												
Row Labels	January	February	March	April	May	June	July	August	September	October	November	December	Grand Total
2016	38	33	48	37	34	47	41	38	35	25	37	75	488
2017	44	36	27	24	37	27	32	49	33	45	42	55	451
2018	43	38	21	31	40	41							214
District 1	14	17	14	10	22	20							97
District 2	13	14	5	17	9	15							73
District 3	16	7	2	4	9	6							44
Grand Total	125	107	96	92	111	115	73	87	68	70	79	130	1153

# *Rockford Police Department*

## **Accomplishments**

- RPD Basketball Skills camp
- He's My Hero Fathers Dance
- Women's Self-Defense Classes
- 8<sup>th</sup> Avenue Strong House Neighborhood Party
- GiGi's Playhouse Parking Lot Party
- World Refugee Celebration at St. James School
- Rockhouse Community Party
- Child Safety Seat Community Event
- Illinois State Police/Indiana State Police/Rockford Police Team Illinois Youth Camp
- RPD Awarded Top DUI Enforcement Agency for 2017
- Catholic Charities Refugee Introduction Program
- Wheel for Warriors Presentation
- Two Additional Traffic Investigators became State Certified Reconstructionists
- IDOT Grant Funded Traffic Enforcement Initiatives



# Rockford Fire Department

PRESENTED BY:  
Derek Bergsten-Fire Chief

- Maintain and improve health and safety throughout the organization
- Enhance career related training and development throughout all department levels
- Continually improve and enhance delivery of service to the citizens
- Recruit and retain a diverse and effective workforce
- Foster community outreach and agency partnerships

Rockford Fire Department  
Key Strategic Initiatives  
2018

# *Rockford Fire Department*

## Scorecard

Area of Focus	Metric/Program	Definition	Standard/Goal	Current Performance
Response Times	Call Answer Time	911 calls answered in 10 seconds or less	90%	84.04%
	Total Response Time	911 call received to first unit on scene in 8:12 or less	90%	91.23%
EMS	Utstein Rating	Cardiac Survival Rate	28.1%	27.6%
	EMS Customer Service	Overall customer experience rating	95%	94.43%
	Mobile Integrated Healthcare Program	Reduction of hospital admissions	25%	40%
		Reduction of hospital readmissions	50%	50%
Fire/Fire Prevention	Fire Dollar Save Ratio	Percentage of property value saved from structure fires	90%	83.36%
	Arson Clearance Rate	Percentage of arson incidents cleared by arrest	15%	16.67%
	Inspections	General inspection performed within the last four years	95%	94.48%
	Smoke Alarm/Battery Program	Average number of homes visited monthly with Smoke Alarms installed or batteries replaced	30	15

# Rockford Fire Department

## Incidents

Incident Type	2017	2018	% Change	Diff
Fire	347	390	12.39%	43
EMS & Search and Rescue	11,084	11,564	4.33%	480
Hazardous Condition	261	244	-6.51%	-17
Service/Good Intent Call	1,488	1,624	9.14%	136
False Alarm & False Call	707	805	13.86%	98
Other Incident Type	36	40	11.11%	4
<b>Total</b>	<b>13,923</b>	<b>14,667</b>	<b>5.34%</b>	<b>744</b>
<b>Average per Day</b>	<b>76.92</b>	<b>81.03</b>	<b>5.34%</b>	<b>4.11</b>

Incident Type	5 yr Avg	2018
Fire	324	390
EMS & Search and Rescue	10,488	11,564
Hazardous Condition	253	244
Service/Good Intent Call	1,210	1,624
False Alarm & False Call	748	805
Other Incident Type	37	40
<b>Total</b>	<b>13,060</b>	<b>14,667</b>

# Rockford Fire Department

## EMS Customer Service Surveys- 2018 Quarter 2

### Executive Summary

This report contains data from **181 Rockford Fire Department** patients who returned a questionnaire between **04/01/2018** and **06/30/2018**.

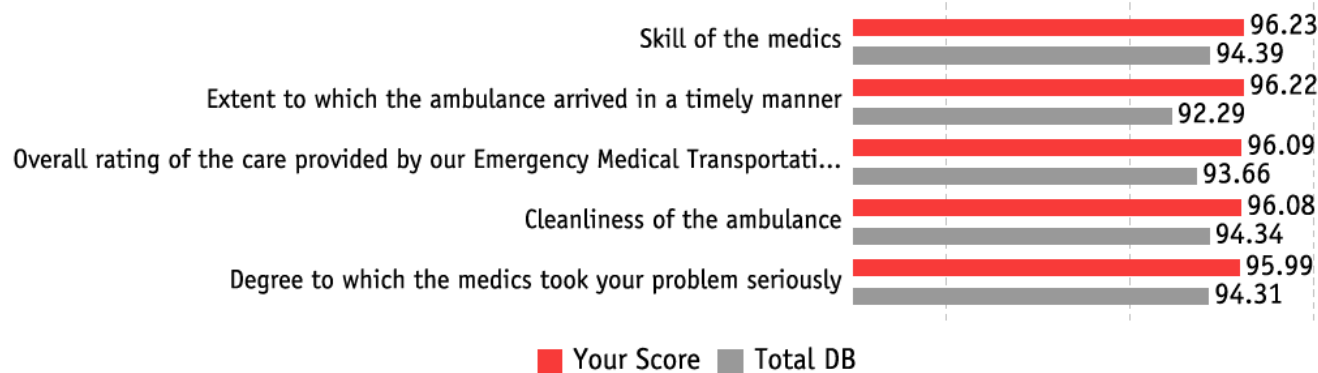
The overall mean score for the standard questions was **94.43**; this is a difference of **1.70** points from the overall EMS database score of **92.73**.

The current score of **94.43** is a change of **2.18** points from last period's score of **92.25**. This was the **26th** highest overall score for all companies in the database.

You are ranked **6th** for comparably sized companies in the system.

**81.45%** of responses to standard questions had a rating of Very Good, the highest rating. **99.36%** of all responses were positive.

### 5 Highest Scores



# *Rockford Fire Department*

## **Achievements**

- Participated in collaborative planning for July 4<sup>th</sup> events
- Participated in coordinated City response to June 19 flooding events
- Participated in Rock River Valley Blood Center Battle of the Badges
- Paramedic Class graduated
- 911 Run

# *Rockford Fire Department*

## **Areas of Improvement**

- DOJ Mental Health grant
- CAAS On Site Visit
- Summer Camps

# Public Works Department

PRESENTED BY:  
Mark Stockman  
Director



# *Public Works Department*

## **Key Strategic Initiatives**

### **2018**

- **Balanced infrastructure system inclusive of road, rail, parking, pedestrian and alternative modes of transportation**
- **Improved infrastructure & redevelopment to attract businesses to the City of Rockford**
- **Street maintenance program which provides commuters with clean, safe and well-maintained streets**
- **Operate and maintain the public water system in a manner that protects public health and enhances the community**
- **Maintain a stormwater management program that protects the public and the environment while enhancing the community**

# Street Department

## Dashboard

		2018 Monthly Target	Jan	Feb	Mar	Apr	May	Jun	YTD AVE.
Street Operations	Unresolved Pothole Requests	100	18	59	24	24	60	57	40
	Arterial Pothole Req. - % Completed <= 10 Days	90%	91%	96%	100%	99%	97%	92%	96%
	Res. Pothole Req. - % Completed <= 30 Days	90%	99%	94%	92%	100%	95%	100%	97%
	# Trees Trimmed	200	189	201	262	288	208	79	205
	# Trees Removed	50	62	70	52	33	32	28	46
	Unresolved Forestry Prune or Removal Requests	150	43	32	22	26	36	66	38
	Total Requests	600	255	338	394	287	351	424	342
	Total Unresolved Requests	250	67	101	51	57	107	136	87
Traffic Operations	% of Graffiti Requests removed in ≤ 5 days	95%	N/A	N/A	N/A	25%	91%	100%	72%
	% Signals Repaired Compared to Reported	95%	99%	98%	99%	99%	100%	99%	99%
	% Signals Replaced Compared to Reported	95%	100%	100%	100%	100%	100%	100%	100%
	% of Signal Bulb Outages Responded in ≤ 24 hrs	95%	100%	100%	100%	100%	92%	92%	97%
	% of City Street Light Outages Responded in ≤ 5 days	95%	100%	89%	100%	100%	100%	100%	98%
	% Sign Repaired/Replace to Reported	95%	89%	90%	98%	100%	100%	100%	96%
	% Signs Repair/Replace Responded in ≤ 5 days	95%	100%	100%	100%	100%	99%	100%	100%

# *Street & Transportation*

## Achievements

- Parking Lot 5 located at W. State St and N. Church St. landscaping design and installation completed.



# *Street & Transportation*

## **Achievements Cont'd**

- Completion of ADA (Americans with disabilities act) signage inventory update.
- Spring residential sweeping cycle completed.
- Street Department experienced a higher volume of requests as a result of record setting rainfall events impacting the region. Rockford received an official 14.23” of rain as observed at the Chicago-Rockford Int’l Airport throughout the month of June resulting in a 70% increase of completed request for services in June compared to the month of May.

# *Street & Transportation*

## **Areas of Improvement**

- Sign Department – MUTCD signage replacement still in progress
- Pioneer parking deck elevators are continuously experiencing service issues and need to be rebuilt / replaced.

# *Street & Transportation*

## **Projects in progress**

- Seasonal treatment of City Ash trees for Emerald Ash Borer (EAB).
- Arterial street sweeping cycle scheduled to begin.
- Storm water system related upgrades and/or repairs.
- City Hall exterior repairs are in progress.

# Water Division

PRESENTED BY:  
Kyle Saunders, Water Superintendent

# Water Division

## Dashboard

		Monthly Performance	2018 Monthly Target	Jan	Feb	Mar	Apr	May	Jun	2018 YTD Average
Water Operations	Distribution	Emergency Repair Time (hours)	2	2.9	1.8	0.4	0.5	3.0	5.8	2.4
		% of Total Repairs That Are Planned	70%	51%	75%	86%	83%	87%	47%	72%
		Backlog of Non-Emerg Repairs (Weekly Avg)	25	7	6	14	17	32	51	21
		# of Winter Backlog Jobs	130	49	64	51	19	0		37
		Water Main Flushed (mi)	40					55	65	Date Based Metric
	Field Services	Total Work Orders	2465	1984	1753	1952	1902	1718	1804	1869
		Days Priority S/O Outstanding	30	8	9	4	13	4	19	10
		Backlog of Priority S/O	50	10	18	8	7	1	3	8
	Production	Maintenance Work Orders	200	157	158	161	141	213	122	159
		Service Pressure Excursions	45	41	28	23	12	26	25	26
		% Preventative Maintenance	60%	48%	66%	41%	22%	76%	25%	46%
		# of Water Quality Complaints	3	2	1	3	2	3	2	2
		% Design Demand	100%	175%	134%	132%	133%	89%	92%	126%
	Financial	Total Amt Past 30 Days Due as % of Revenue	5%	2.4%	2.3%	2.1%	2.0%	2.3%	2.1%	2.2%
		Operating Revenue, % of Plan	95%	100%	98%	102%	103%	101%	102%	101%
		Number of New Water Connections	5	9	6	19	22	8	18	14



# *Water Division*

## **Accomplishments:**

- Phase II – Church St Water Main Replacement
- Brooke Rd Water Main Extension
- Fireflow Testing – 55% Complete
- Environmental Lab Consolidation
- Water Division Leadership Program – WIGs
- 140% YoY increase in Hydrant Preventative Maintenance

## **Areas of Improvement:**

- Stanley Street Radium Treatment Construction
- S. Court St and S. Church St Water Main Replacement (1,000 LF – High Risk)
- Montague St Water Main Replacement  
(1,500 LF – High Risk)
- FY 2018 Uni-Directional Flushing Program
- Water Loss Initiatives
- Long-Term Financial Forecasting

# Engineering Division

PRESENTED BY:

Jeremy Carter, P.E.

Timothy Hinkens, P.E.

Kelly Nokes, Deputy Operations Manager

# Engineering Division

## Dashboard

Monthly Performance		2018 Monthly Target	Jan	Feb	Mar	Apr	May	Jun
ROW/Development/Stormwater	# of Site Plans Reviewed	7	3	2	7	8	11	18
	% of Site Plans Reviewed in less than 14 days	95%	100%	100%	100%	100%	100%	100%
	# of Development Plans Reviewed	1	1	0	0	0	0	0
	% of Develop. Plans Reviewed in less than 21 days	95%	100%	NA	NA	100%	NA	NA
	# of ROW/DWY Permits Issued	100	91	74	135	149	245	198
	% of ROW/DWY Permits Issued in 1 day	95%	100%	100%	100%	100%	100%	100%
	ROW/DWY Permits Closed	100	19	27	31	26	329	153
	ROW/DWY Permits Still Open	700	728	798	902	1011	992	1026
	Detention Basins Inspected (odd years)	60						
	Detention Basins Requiring Follow-up (odd years)					5	15	3
	Industrial High Risk Inspections On-Site	9	9	12	14	12	4**	6**
	Erosion Control Inspections On-Site (5 Winter; 25- S /S /F)	25	4	4	15	32	35	34
	New Illicit Discharge (IDDE) Investigations	1	2	0	2	4	2	1
	IDDE Investigations w/in 72 hrs	100%	100%	NA	NA	100%	100%	100%
	IDDE Investigations Unresolved	8	13	11	13	11	13	7
	Stormwater Samples Taken (15-Sp; 15-F; 40 Trib)	NA	0	0	14	1	11	10
	SWPPP Reviews	3	2	0	6	9	6	4
	Stormwater Service Requests	20	7	23	10	8	46	99
	SW Requests Generated Proactively (>50% of Total)	50%	1	1	1	2	8	14
	SW Requests Generated Reactively (<50% of Total)	50%	6	22	9	6	48	85
	Clogged/Sunken Inlets Invest. w/in 24 hrs of Request	100%	100%	100%	100%	100%	100%	100%
	Other Stormwater Requests Invest. w/in 1 week of Request	100%	100%	100%	100%	100%	100%	100%
	Street Sweeping (mi)	Varies			14	275	246	282.70

# *Engineering Division*

## **2018 Accomplishments and Goals**

- Traffic, Permits and Events
  - ROW inspections underway with increased restoration by permit holders
  - Special Event season underway with 46 applications approved
  - July 4<sup>th</sup> coordination of Police, Fire and Public Works in progress with an increased security plan
  - Parking Management RFP vendors selected for interviews
  - Thermostriping 95 pct complete
  - City-wide long line striping to start mid-July
- Special Projects
  - I90 Gateway Beautification Project; repaired and additional irrigation under construction with completion by mid-July
  - I90 Gateway electrical upgraded with new upgraded LED fixtures to illuminate the signage
  - IL Tollway Authority to have plantings complete by mid-July
  - Installation of pedestrian way-finding signage to be complete by mid-July

# *Capital Improvement Program*

## **2018 Accomplishments**

- IDOT Projects
  - North Main Street Corridor ahead of schedule - completion this Fall
  - Harrison Avenue – currently under construction, completion by July
  - West State Street Phase 2 – IDOT funding difficulties pushing Letting back to June, 2020 construction in 2021
  - IL-251 (Blackhawk Road to Sandy Hollow) – 90% plans complete, Letting in November
  - East State Street Resurfacing (Mill Road to Bell School Road) - IDOT funding difficulties pushed Letting back to late 2019
  - East State Street Widening (Bell School Road to I-90 Ramps) – Letting in June, Construction this Fall
- Capital Roadway Projects
  - Spring Creek Road – Significantly complete- punch list items
  - Elmwood Road, Hartman Street, Kishwaukee Street, McFarland Road, Rote Road all under design
  - Strategically moving Elmwood, McFarland and Rote Road to use MFT funds to save on Sales Tax funds

# *Capital Improvement Program*

## **2018 Accomplishments**

- Neighborhood Program
  - City-Wide Street Repairs Package #1 (Residential Street Resurfacing) - Construction has started in ten wards
  - City-Wide Street Repairs Package #2 (Alleys) – Construction to begin mid-June
  - Future packages, including Neighborhood Allocation work, currently under design
- Highway Bridge & Structure Repair
  - Charles Street Box Culvert Repairs – under construction, completion in Fall
  - Alpine Road Box Culvert Replacement – street resurfacing to be completed by end of June
  - 15<sup>th</sup> Avenue Bridge over Rock River Repairs – currently under design
  - 1<sup>st</sup> Street & 2<sup>nd</sup> Street Bridges over the UP Railroad – currently petitioning the ICC to have UP replace
- Sidewalk & Active Transportation
  - City-Wide Bike Lane Marking began in Late June
  - City-Wide Sidewalk Improvements – 3 packages currently under construction

# *Capital Improvement Program*

## **2018 Accomplishments**

- Stormwater & Drainage
  - Harmon Park Drainage Improvements – currently under design
  - Keith Creek Bank Stabilization – Bridge removals going out to bid this spring, creek stabilization will be done in phases
- Capital Lighting & Traffic Signals Program
  - Auburn Street & Pierpont Avenue Traffic Signal under construction
  - City-Wide Detector Loop Repairs – currently under design
- Community Enhancement & Economic Development
  - Mercy Way and Lyford Road – Currently under construction and on schedule completion in Fall 2018
  - Strathmoor Drive Extension – Currently under design; out to bid in June
  - Chestnut Street Bridge Multi-Use Path – Currently under design

# Community & Economic Development Department



# CEDD – Neighborhood Development

Vicki Manson, Housing & Program Manager


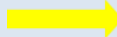
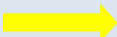
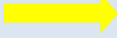


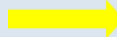

# *CEDD – Neighborhood Development*

## Scorecard

	Funding	Neighborhood Development Program	2018 Annual Target	Q1 Goal	Q1 Actual	Q2 Goal	Q2 Actual	YTD Total	% of Target
Housing Activities	HOME	Homebuyer Assistance	13	2	3	2	3	6	150%
	HOME	Homeowner Rehabilitation	22	0	0	3	0	0	0%
	HOME	Rental Rehab	2	0	0	0	0	0	
	HOME	CHDO Homebuyer/Rental	1	0	0	0	0	0	
	CDBG	RAMP	2	0	0	0	0	0	
	TIP	Residential Tax Improvement Program	1	0		0		0	
	City Water Fund	Water Hook Up/ Emergency Program	n/a		0		1	1	n/a
	TOTAL HOUSING		41	2	3	5	4	7	100%
Public Service	CDBG	Discovery Center - After School Program	220	110	189	110	10	199	90%
	TOTAL PUBLIC SERVICE		220	110	189	110	10	199	90%
Property Improvements	CDBG, IHDA, Emergency, Sanitation, Charity	Demolitions	82	21	36	30	17	53	104%
	IHDA BRP	Blight Reduction Program Acquisition	2	2	2	n/a	2	4	200%
	CDBG	Code Enforcement	5,000	600	701	2,000	1,492	2,193	84%
	TOTAL PROPERTY IMPROVEMENTS		5,084	623	739	2,030	1,511	2,250	85%

# CEDD – Neighborhood Development

## Dashboard

Ongoing Projects	Goal	Status
<b>IHDA Blight Reduction Program (2 year agreement):</b> Acquire, convey & demolish 34 properties (Final = 45) Final Grant Reimbursement Report	7/30/18 7/30/18	 
<b>IHDA APP grants:</b> Round 2: Submit quarterly reimbursement reports Round 3: Submit quarterly reimbursement reports	Feb, May, Aug., Nov. 2018 Sept., Dec. 2018	 
<b>IHDA Landbank Capacity Program Grant (Region 1 Planning Council)</b> Two webinars, 1 Technical Assistance workshop	ongoing	
<b>HUD Reporting:</b> Finalize & submit 2018 Annual Action Plan 2017 CAPER Year End Report – Response Review 2018 HUD Monitoring – HOME Program – <i>CoR Response Review submitted to HUD</i> 2019 Annual Action Plan – <i>Budget preparation, public comment, complete AAP</i> 2020–2025 Consolidated Plan – <i>Begin RFP process to hire consultant to write plan</i>	June 2018 July 2018  May 2018  June – Dec. 2018  Q4 2018	   



= Achieved Goal



= In Process



= Did not achieve goal by goal date

# *CEDD – Neighborhood Development*

## **Achievements**

- Completed and submitted IHDA and HUD reports and responses in a timely manner.
- Collaboration: Fair Housing Art Contest – Partnered with HomeStart and Prairie State Legal Services. 30 families attended the event, with over 130 contest entries.
- Applied for competitive Affordable Housing Program (AHP) grant through Federal Home Loan Bank grant in June 2018.
- Exceeded Blight Reduction Program goal by 36%.
- Marketing and programming in 2017 resulted in a 36% increase in rehab activities and 220% increase in homebuyer activities from 2016. Number of projects exceeded contractor capacity. Due to loss of one staff person, team focused on completing open projects; 54% completed.

# *CEDD – Neighborhood Development*

## **Areas of Improvement**

- Continue to implement recommended tactics from the Center for Community Progress final report.
- Continue to demolish abandoned properties and develop productive reuses within neighborhoods.
- Create a pipeline of eligible Community Housing Development Organizations and develop quality projects.
- Continue to advance regional housing policies.
- Increase the number of lead-licensed and general contractors for the streamlined program.
- Continue to improve systems used to track relevant data for reports and timely use of funds; update policies & procedures as needed.
- Develop and implement the streamlined rehabilitation program.
- Identify, evaluate, and apply for additional grants.

# CEDD – Construction & Development Services

Rob Wilhemi, Neighborhood Standards Supervisor

# *CEDD – Construction & Development Services*

## 2018 Neighborhood Standards Code Enforcement Trends (January – June)

	Jan	Feb	Mar	Apr	May	Jun	Year Total		% Change	Monthly Avg	
							2018	2017		2018	2017
Total Complaints (Service Requests)	177	173	293	314	836	802	2595	2761	-6.0%	433	460
Unfounded Complaints	45	62	88	95	284	210	784	907	-13.6%	131	151
Knock and Talks	NA	NA	NA	9	16	17	42	NA			
*Avg No. Days to Initial Inspection	0.9	1.0	0.8	1.4	1.8	2.1	-	-	-	1.3	1.3
Total Cases Started	405	304	505	366	938	1500	4018	4772	-15.8%	670	795
ProActive Cases Started	306	230	343	243	553	929	2604	2469	5.5%	434	412
CD ORD Cases (Rental, Zoning, Zoning/Non-Cont. Cases Started	13	13	21	24	27	44	142	243	-41.6%	24	41
Nuisance Cases Started	193	142	238	139	153	82	947	1312	-27.8%	158	219
Parking/Zoning Tickets Issued	198	149	247	203	758	777	2332	3244	-28.1%	389	541
	-	-	-	-	-	137	137	106	29.2%	11	9

Positive Trend

Negative Trend

# *CEDD – Construction & Development Services*

## **2018 Weeds Abatement Program (January – June)**

- New annual notice sent for all initial violations to property owners.
- 5/3/2018 - First confirmed weeds complaint received (3/28 in 2017)
- 1,062 total service requests for weeds, 649 cases started as a result (1,032/644 as of 6/30/2017)
- 1,811 total weeds cases started (819 cases by 6/30/2017)
- 5/14/2018 – Zion West began 1<sup>st</sup> round of contracted cuts of 332 Winnebago County Tax Trustee lots (Started with 200 on 4/24/2017). Currently in 2<sup>nd</sup> cycle of cuts.
- City Contractors assigned additional 190 Trustee lots – 2 cut cycles complete





# *CEDD – Construction & Development Services*

## 2018 Sanitation Statistics (January – June)

HOUSEHOLD		
2017	2018	Change In Tonnage
Tonnage	Tonnage	
51,109.56	24,560.54	-51.9%

YARDWASTE		
2017	2018	Change In Tonnage
Tonnage	Tonnage	
11,626.79	5,123.08	-55.9%

RECYCLING		
2017	2018	Change In Tonnage
Tonnage	Tonnage	
6,969.16	3,825.25	-45.1%

DEMO		
2017	2018	Change In Tonnage
Tonnage	Tonnage	
3,904.31	3,661.47	-6.2%



# *CEDD – Construction & Development Services*

## **2018 Electronic Waste Program (January – May)**

<b>VOLUME</b>	<b>Jan-May 2017 K Williamson</b>	<b>Jan-May 2018 KNIB</b>
TV's (Complete)	531,253	214,131
TV's (Incomplete)	34,865	10,878
TV's (Console)	67,974	11,699
TV's (Flat screen)	55,633	28,607
TV's (Projection)	52,017	40,508
Monitors (Complete)	-	441
TV's (Plasma)	40	-
Mixed Computer Plastic	-	885
<b>Total Volume (lbs)</b>	<b>741,782</b>	<b>307,149</b>
<b>% Reduction</b>	<b>-59%</b>	

<b>CITY COST</b>	<b>Jan-May 2017 K Williamson</b>	<b>Jan-May 2018 KNIB</b>
TV's (Complete)	\$37,187.71	\$14,989.17
TV's (Incomplete)	\$2,440.55	\$761.46
TV's (Console)	\$4,758.18	\$818.93
TV's (Flat screen)	\$3,894.31	\$2,002.49
TV's (Projection)	\$3,641.19	\$2,835.56
Monitors (Complete)	-	\$8.82
TV's (Plasma)	\$2.80	-
Mixed Computer Plastic		\$44.25
Container Per Pull Fee	\$12,700.00	\$7,000.00
<b>Total Fees</b>	<b>\$64,624.74</b>	<b>\$28,460.68</b>
<b>% Reduction</b>	<b>-56%</b>	

- Program is seeing an ~56% reduction overall program costs from January through May since moving collections to KNIB in July 2017.

# ***CEDD – Construction & Development Services***

## **2018 Achievements/Improvements (January – June)**

### **Achievements**

- Commenced with implementation of new Weeds Ordinance (May) and Zoning Ticketing process (June)
- Code Enforcement represented at United Way Strong Neighborhood Days, Coffee with a Cop, and multiple neighborhood meeting events (Great Neighborhoods Summit, Haight Village, Northwest United)
- Provided sanitation/disposal assistance for Fatherhood Encouragement Project and Project 1013
- Neighborhood Improvement Reconnaissance of Jackson Oaks Neighborhood (4/30/2018)
- Began second annual inspection of local tobacco retailers

### **Future Areas of Improvement**

- Actively working with Legal on improved Citywide Code Hearing process
- Improve HHW Collection Site/Program